

International Customer Service Reference



003611-001 A
September 1996

You can order optional equipment for your AST product, or obtain technical information and utility software, by calling the appropriate phone number from the table on this page. Or, should you ever have trouble with your AST product, resolve the problem by following these steps:

1. Refer to the product user's manual for troubleshooting information.
2. If you cannot resolve the problem, contact your authorized AST reseller for assistance.
3. If you need further assistance, contact an AST Authorized Service Provider or an AST technician at one of the numbers in the table.
4. If none of these numbers are available in your area, contact the local AST subsidiary or sales office. See the addresses at the end of this document.

To	Location	Contact	Availability
Order spare parts or options, or to locate an AST authorized service center	United States	1-800-727-1278 1-800-GO4-AST1	24 hours, 7 days a week
	Outside United States	Your AST reseller or local subsidiary	See reseller or local subsidiary for hours
Speak to an AST technician, receive LifeLine Support, or receive automated technical support via InfoLine	United States	Ascentia™, Bravo™, Manhattan™ 1-800-727-1278 Advantage!™: 1-800-758-0278 Centralan™: 1-800-347-2601	24 hours, 7 days a week
	Outside United States	Your AST reseller or local subsidiary	See reseller or subsidiary for hours
Learn about additional AST products, or to locate an authorized AST reseller	United States	1-800-876-4278	Monday – Friday 7:00 a.m. – 4:45 p.m. Pacific Time
	Outside United States	Your AST reseller or local subsidiary	See reseller or subsidiary for hours

Download technical information and utility software through the AST On-Line! bulletin board system	United States Australia Belgium Denmark France Hong Kong Italy Japan New Zealand Norway Singapore Sweden Switzerland Taiwan U.A.E. U.K. U.K.	1-817-230-6850 61-2-418-7353 32-3-457-6865 45-45-17-02-20 33-1-47521525 852-296-91310 39-2-269-20927 81-3-5300-5256 64-9-573-3029 47-6684-2195 65-4738056 46-8792-3010 41-1-761-6885 886-2-3773309 97-1-4-500-5405 44-181-587-3310 44-181-587-3314 (high-speed)	24 hours, 7 days a week. Supports speeds up to 28,800 bits per second
Receive AST technical documents through your FAX machine with AST Info-FAX	United States Outside United States	1-800-926-1278 1-817-230-6187	24 hours, 7 days a week
View the AST Web site		http://www.ast.com	24 hours, 7 days a week
Send technical support questions via e-mail to AST		Internet e-mail: customer.support@ast.com	24 hours, 7 days a week
Access AST online forums		CompuServe: GO:ASTSUPPORT America Online: Keyword: AST Prodigy: JUMP:AST	24 hours, 7 days a week

Following are the addresses and telephone numbers of AST's regional offices.

**U.S.A. WORLDWIDE
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Following are the addresses and telephone numbers of AST's world-wide subsidiary and sales offices.

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