

International Customer Service Reference

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You can order optional equipment for your AST® product, or obtain technical information and utility software, by calling the appropriate phone number from the table on this page. Or, should you ever have trouble with your AST product, resolve the problem by following these steps:

1. Refer to the product user's manual for troubleshooting information.
2. If you cannot resolve the problem, contact your authorized AST reseller for assistance.
3. If you need further assistance, contact an AST Authorized Service Provider or an AST technician at one of the numbers in the table.
4. If none of these numbers are available in your area, contact the local AST subsidiary or sales office. See the addresses at the end of this document.

To	Location	Contact	Availability
Order spare parts or options, or to locate an AST authorized service center	United States	1-800-727-1278 1-800-GO4-AST1	24 hours, 7 days a week
	Outside United States	Your AST reseller or local subsidiary	See reseller or local subsidiary for hours
Speak to an AST technician, receive LifeLine Support, or receive automated technical support via InfoLine	United States	Ascentia™, Bravo™, Manhattan™ 1-800-727-1278 Advantage!™, AST® Adventure!™ 1-800-758-0278	24 hours, 7 days a week
	Outside United States	Your AST reseller or local subsidiary	See reseller or subsidiary for hours

To	Location	Contact	Availability
Learn about additional AST products, or to locate an authorized AST reseller	United States	1-800-876-4278	Monday – Friday 7:00 a.m. – 4:45 p.m. Pacific Time
	Outside United States	Your AST reseller or local subsidiary	See reseller or subsidiary for hours
Download technical information and utility software through the AST OnLine! bulletin board system	United States	1-817-230-6850	24 hours, 7 days a week.
	Australia	61-2-418-7353	
	Belgium	32-3-457-6865	Supports speeds up to 28,800 bits per second
	Denmark	45-45-17-02-20	
	France	33-1-47521525	
	Hong Kong	852-296-91310	
	Italy	39-2-269-20927	
	Japan	81-3-5300-5256	
	New Zealand	64-9-573-3029	
	Norway	47-6684-2195	
	Singapore	65-4738056	
	Sweden	46-8792-3010	
	Switzerland:		
	<i>German</i>	41-01-761-6885	
	<i>French</i>	41-022-341-4140	
	Taiwan	886-2-3773309	
U.A.E.	97-1-4-500-5405		
U.K.	44-181-587-3310		
U.K.	44-181-587-3314		
Receive AST technical documents through your FAX machine with AST Info-FAX	United States	1-800-926-1278	24 hours, 7 days a week
	Outside United States	1-817-230-6187	
View the AST Web site		http://www.ast.com	24 hours, 7 days a week
Send technical support questions via e-mail to AST		Internet e-mail: customer.support@ast.com	24 hours, 7 days a week
Access AST online forums		CompuServe: GO:ASTSUPPORT	24 hours, 7 days a week
		America Online: Keyword: AST	
		Prodigy: JUMP:AST	

AST REGIONAL OFFICES

U.S.A. WORLDWIDE HEAD- QUARTERS	*AST Research, Inc. 16215 Alton Parkway Irvine, CA 92618-3618 U.S.A.	Tel: +1 714-727-4141 Fax: +1 714-727-9355 <i>Mailing Address: P.O. Box 57005 Irvine, CA 92619-7005</i>
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